

PRIVACY POLICY

1. Introduction

This following document sets forth the Privacy Policy for the Arovella Therapeutics Ltd (ABN: 35 090 987 250) website, www.arovella.com ("Site")

Arovella Therapeutics Ltd ("Arovella") is committed to providing you with the best possible customer service experience. Arovella Therapeutics Ltd is bound by the Privacy Act 1988 (Cth) and Amendment No. 12, (Notifiable Data Breaches) Act 2017, which sets out a number of principles concerning the privacy of individuals and Arovella is committed to the protection of all personal information.

2. We respect your privacy

- (a) Arovella Therapeutics Ltd respects your right to privacy and is committed to safeguarding the privacy of our customers and website visitors. We adhere to the Australian Privacy Principles contained in the Privacy Act 1988 (Cth). This policy sets out how we collect and treat your personal information.
- (b) "Personal information" is information we hold which is identifiable as being about you.

3. Collection of personal information

- (a) Arovella Therapeutics Ltd will, from time to time, receive and store personal information obtained by telephone and facsimile, by email, via our website and from third parties. We do not guarantee website links or policy of authorised third parties.

4. How we collect your personal information

- (a) Arovella Therapeutics Ltd collects personal information from you in a variety of ways, including when you interact with us electronically or in person, or when you access our website. We may receive personal information from third parties. If we do, we will protect it as set out in this Privacy Policy.

5. Use of your personal information

- (a) Arovella Therapeutics Ltd may use personal information collected from you to investigate adverse events, product complaints or provide you with information. We may also use your personal information to improve our products and services and better understand your needs.

- (b) Arovella Therapeutics Ltd may contact you by a variety of measures including, but not limited to telephone, email, sms or mail.

6. Disclosure of your personal information

- (a) We may disclose your personal information to any of our employees, officers, insurers, or subcontractors insofar as reasonably necessary for the purposes set out in this Policy.
- (b) We may from time to time need to disclose personal information to comply with a legal requirement, such as a law, regulation, court order, subpoena, warrant, in the course of a legal proceeding or in response to a law enforcement agency request.
- (c) We may also use your personal information to protect the copyright, trademarks, legal rights, property or safety of Arovella Therapeutics Ltd, www.arovella.com, its customers or third parties.
- (d) Information that we collect may from time to time be stored, processed in, or transferred between parties located in countries outside of Australia. These may include, but are not limited to USA, Singapore, Malaysia, Philippines, Brazil, Chile, Mexico, Israel, China, New Zealand, Saudi Arabia, Jordan, Egypt, Iran, Iraq, Kuwait, Bahrain, Qatar, UAE, Turkey, Korea, Taiwan, Indonesia, Thailand.
- (e) If there is a change of control in our business or a sale or transfer of business assets, we reserve the right to transfer to the extent permissible at law our user databases, together with any personal information and non-personal information contained in those databases. This information may be disclosed to a potential purchaser under an agreement to maintain confidentiality. We would seek to only disclose information in good faith and where required by any of the above circumstances.
- (f) By providing us with personal information, you consent to the terms of this Privacy Policy and the types of disclosure covered by this Policy. Where we disclose your personal information to third parties, we will request that the third party follow this Policy regarding handling your personal information.

7. Security of your personal information

- (a) Arovella Therapeutics Ltd is committed to ensuring that the information you provide to us is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure information and protect it from misuse, interference, loss

and unauthorised access, modification and disclosure.

- (b) The transmission and exchange of information is carried out at your own risk. We cannot guarantee the security of any information that you transmit to us, or receive from us. Although we take measures to safeguard against unauthorised disclosures of information, we cannot assure you that personal information that we collect will not be disclosed in a manner that is inconsistent with this Privacy Policy.

8. Access to your personal information

- (a) You may request details of personal information that we hold about you in accordance with the provisions of the Privacy Act 1988 (Cth). A small administrative fee may be payable for the provision of information. If you would like a copy of the information, which we hold about you or believe that any information we hold on you is inaccurate, out of date, incomplete, irrelevant or misleading, please email us at info@arovella.com.
- (b) In order to protect your Personal Information, we may require identification from you before releasing the requested information.
- (c) We reserve the right to refuse to provide you with information that we hold about you, in certain circumstances set out in the Privacy Act.

9. Complaints about privacy

- (a) If you have any complaints about our privacy practises, please feel free to send in details of your complaints to
PO Box 1719, Osborne Park BC, Western Australia, 6916.

E-mail: info@arovella.com

We take complaints very seriously and will respond shortly after receiving written notice of your complaint.

10. Changes to Privacy Policy

- (a) Please be aware that we may change this Privacy Policy in the future. We may modify this Policy at any time, in our sole discretion and all modifications will be effective immediately upon our posting of the modifications on our website. Please check back from time to time to review our Privacy Policy.